



**stonefort**  
Privacy Policy

2026

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## 1. Introduction

1.1. Stonefort Securities LLC (referred to interchangeably herein as “**Stonefort MENA**” or “**we**” or “**our**” or “**us**”) is committed to protecting the privacy and security of the personal data provided by our clients and website visitors.

Stonefort MENA holds a Category 5 License (No. 20200000226) issued by the United Arab Emirates’ Capital Market Authority, through which it is authorized to conduct financial consultation, promotion, and introduction activities. In line with its license, Stonefort MENA may introduce clients to trading services and financial products provided by Stonefort Securities Limited, which holds a full-service dealer (excluding underwriting) license (license No. GB 24202921) issued by the Mauritius Financial Services Commission (referred to herein as “SFS”).

This privacy policy (the “**Policy**”) explains how we collect, use, store, process, and protect your personal data when you interact with our website or services.

By using our website or submitting your data, you consent to the collection and use of your data in accordance with the Policy.

## 2. Collection of Personal Data

To provide guidance, introductions, and client support services, we may collect personal data, including, but not limited to:

- (A) Full name.
- (B) Residential address.
- (C) Email address.
- (D) Telephone number.
- (E) Date of birth.
- (F) Identification documents (passport or national identification card).
- (G) Employment details.
- (H) Financial information such as income range or approximate net worth.
- (I) Website usage information, such as, but not limited to, IP address, browser type and version, date and time of website access.

This data may indicatively (but not exhaustively) be collected when you:

- (A) Register for services.
- (B) Submit forms through our website.
- (C) Contact our support team.
- (D) Participate in educational events or marketing campaigns.

Where clients proceed to open trading accounts with SFS, additional data may be requested and collected directly by SFS under its own regulatory obligations.

### **3. Purpose of Using Personal Data**

Your data may be used for the following indicative (but not exhaustive) purposes:

- (A) Providing educational and market-related information.
- (B) Introducing clients to regulated trading services offered by SFS.
- (C) Improving our website, services, and client experience.
- (D) Communicating relevant product updates or market insights.

You should be aware that Stonefort MENA does not:

- (A) Provide investment advice and/or portfolio management and/or financial planning services.
- (B) Process transactions and/or execute trades and/or manage and/or safeguard clients funds and/or financial accounts and/or financial instruments.
- (C) Use your data to profile you for investment suitability.
- (D) Sell and/or rent and/or commercially exploit your personal data.

### **4. Sharing Personal Data with Affiliates and Service Providers**

In order to facilitate its services, Stonefort MENA may share your personal data with:

- (A) Cloud service providers and/or information technology infrastructure vendors located in jurisdictions other than the United Arab Emirates.
- (B) Investment firms (such as, but not limited to, SFS which is located outside the United Arab Emirates) and/or other affiliate entities of Stonefort MENA located in jurisdictions other than the United Arab Emirates.
- (C) Data processors or affiliates providing analytics, security, or support services on our behalf, located in jurisdictions other than the United Arab Emirates.
- (D) Website hosting and/or technology infrastructure providers located in jurisdictions other than the United Arab Emirates.

In all cases where your personal data is transferred outside the United Arab Emirates, we take all necessary steps to ensure that such transfers comply with the requirements of the United Arab Emirates Federal Decree Law No. 45 of 2021, as amended, and relevant regulatory guidance.

These steps may include:

- (A) Ensuring that the receiving country provides an adequate level of data protection as determined by the United Arab Emirates data office.
- (B) Entering into data transfer agreements or standard contractual clauses with the receiving party, which impose legally binding obligations to protect your data in accordance with the standards imposed by the United Arab Emirates Federal Decree Law No. 45 of 2021, as amended, and relevant regulatory guidance.
- (C) Requiring the recipient to implement appropriate technical and organizational measures to safeguard your personal data from unauthorized access, misuse, loss, or disclosure.
- (D) Limiting the scope of data shared to only what is necessary for the specified purpose.

You will not be subject to any data transfer that exposes your personal data to undue risk. We remain responsible for ensuring that your personal data is protected regardless of where it is stored or processed. Additionally, you retain the right, under the United Arab Emirates Federal Decree Law No. 45 of 2021, as amended, to request details about how and where your personal data is stored or transferred.

## 5. Legal and Regulatory Disclosure

We may disclose personal data where required by law or regulatory authorities, including, but not limited to:

- (A) The United Arab Emirates's Capital Market Authority.
- (B) Law enforcement agencies.
- (C) Government authorities.

Such disclosures may occur where necessary, such as, but not limited to, regulatory compliance, fraud prevention, or legal reasons.

## 6. Data Security

Stonefort MENA implements appropriate security measures to protect personal data from unauthorised access, misuse, or disclosure.

These measures include:

- (A) Secure servers and system infrastructure.
- (B) Data encryption where appropriate.
- (C) Internal access controls.
- (D) Staff training on privacy and data protection.

However, transmission of data over the internet can never be completely secure. Clients share data with us at their own discretion and risk.

## 7. Data Retention

We retain your personal data only for as long as necessary to fulfil the specific purposes for which it was collected, or as required to comply with our legal, regulatory, contractual, or audit obligations under the laws of the United Arab Emirates. The duration for which we retain personal data may vary depending on:

- (A) The nature of the interaction or service.
- (B) The type of data collected (e.g., contact information).
- (C) The legal or regulatory requirements imposed by the United Arab Emirates Capital Market Authority or other competent United Arab Emirates authorities.

Once retention is no longer necessary, we will ensure that your personal data is either securely deleted, anonymized, or archived in a manner that prevents unauthorized access, use, or disclosure.

## **8. Sensitive Personal Data**

We do not intentionally collect or process “special categories” of personal data, also known as “sensitive personal data”, as defined under the United Arab Emirates Federal Decree Law No. 45 of 2021, as amended.

This includes, but is not limited to:

- (A) Health-related information.
- (B) Religious or political or philosophical beliefs or opinions.
- (C) Biometric or genetic data.

We ask that you do not submit any sensitive personal data through our website, contact forms, or promotional channels. If such data is inadvertently submitted, we will take reasonable steps to securely delete it unless otherwise required by law.

## **9. External Websites**

Our website may contain links to third-party websites or services.

Stonefort MENA is not responsible for the privacy practices or content of those websites. Clients should review the privacy policies of any external sites before providing personal data.

## **10. Marketing Communications**

Stonefort MENA may contact clients with information related to:

- (A) Market insights and educational material.
- (B) Events and webinars.
- (C) New services or product updates.
- (D) Promotional campaigns.

Clients may opt out of marketing communications at any time by contacting our compliance department in writing at [compliance@support.ae](mailto:compliance@support.ae), or following the unsubscribe instructions in communications.

## **11. Call Recording**

Telephone conversations with our representatives may be monitored or recorded for purposes including, but not limited to:

- (A) Regulatory compliance.
- (B) Service quality monitoring.
- (C) Staff training.
- (D) Fraud prevention.

## 12. Cookies and Website Usage

Our website may use cookies to improve functionality and user experience.

Cookies help us:

- (A) Recognise returning visitors.
- (B) Improve website performance.
- (C) Understand user preferences.

Cookies do not contain sensitive personal or account information. Users can manage cookie preferences through their browser settings.

## 13. Client Rights

Clients have the right to:

- (A) Request access to personal data we hold.
- (B) Request correction of inaccurate data.
- (C) Request restriction or deletion of personal data where applicable.
- (D) Object to certain uses of personal data.

Requests may be submitted by contacting our compliance department at:  
compliance@stonefort.ae

## 14. Amendments to the Policy

Stonefort MENA may amend the Policy from time to time, at its sole discretion. Any amended version shall become effective on the date that the amended version of the Policy is posted on our website, or, if we elect to deliver a notice to you, on the date displayed in the notice. If no date is specified in the notice, the amended Policy shall become effective immediately upon publication. By continuing to use our services after such publication or notice, you are deemed to have accepted and agreed to the amended Policy.



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SECURITIES